

March 8, 2010

Dear Mr. Scharf,

When there was a problem we advised you of it and you discussed it with us. However, now we are writing you in order to be makar tov when things go right.

About two weeks ago our mother, Esther Kurant, woke up with a bad cough. Esther Smelle, her aide, noticed it immediately. Rather than wait to see what would develop, she brought it to Kira's attention. Kira, in turn, contacted Dr. Buls. Kira immediately ordered an x-ray to be taken. Dr. Buls followed up with medications that Karina, the nurse, administered. The x-ray indicated a touch of pneumonia. Karina monitored her daily and adjusted the medication and nebulizer as needed. All these factors contributed to keeping our mother out of the hospital with all the inherent problems that go with a hospital stay. Our mother received better care at Ateret then she would have at any hospital.

Your staff worked to the best of their abilities with the primary goal of helping our mother get better and we greatly appreciated this care.

We wanted to thank you fostering this. It was wonderful to see that the people who work in the facility provided *lifnim meshuras hadin*. Thus they spared our mother and us *agmas nefesh* and averted an unwanted hospital stay.

We would simply like to say thank you and *yosher ko'ach*.

Sincerely,

Mordechai and Jenny Kurant  
Mordechai and Jenny Kurant

Please convey our thanks to all  
the staff members involved

Dear Mr. and Mrs. Scharf

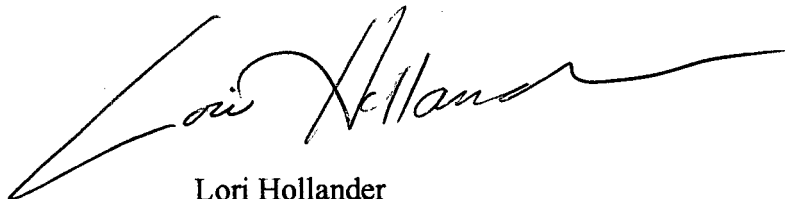
8/10/09

This is a long overdue thank you letter for the wonderful care my mother, Selma Hollander, is getting at Ateret Avot. My mother is always telling me how happy she is living at Ateret. She particularly loves the interesting programs that are available throughout the day. As she is so fond of saying, with her big smile, "they keep you busy". When she was in the hospital, the prospect of returning to Allen Megill's programs brought the best smiles to her face. He, along with Bedonna and Sheila create a feeling of warmth and family.

It is evident to me that the aids at Ateret Avot are chosen with great care. They are consistently attentive, caring and pleasant. When my mother came back from the hospital after 10 days, I had planned to stay with her all day, for the first two days. But, after seeing all the attention the nurses and staff were giving her, I realized that was not necessary. I was able to go home, relaxed, for the first time in over a week.

I also must mention Cheryl, Iris and Allen who work at the front desk. Aside from being helpful, they make calling my mother to say hello a pleasure.

Thank you for creating such a cozy environment,

A handwritten signature in black ink that reads "Lori Hollander". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Lori Hollander

# Things to Remember:

Dear Ateret Avot Staff,

We cannot Thank you enough for the loving care you provided to Louis and Margot Sanders. You treated them with dignity and greatly enriched their final years of life. You were respectful and kind.

You always made sure to arrange for them to be dressed nicely and appropriately. They very much appreciated and enjoyed the activities and many interesting programs. You stimulated them and provided a meaningful environment.

With Great Appreciation,  
Their Children,  
Granchildren and  
Great Granchildren

Dear Rabbi & Mrs. Scharf,

We would like to thank you very much for the care & warmth you, your staff & the aides display towards our mother, Ruth Flagler. <sup>Chava</sup> Uteses Avos is truly a special place.

May you all be blessed with all that is good.

Sincerely,

The Flagler Family